



What to Expect - Moving Day

- ⦿ Unless totally unavoidable, try not to arrange your overseas travel on the same day as the move.
- ⦿ Organize your house the best you can before the movers arrive. You will want to clearly mark and separate out those items that you want to keep with you such as important documents, high value items, jewellery etc.
- ⦿ You may want to take photos of the furniture before it is packed so that you have photographic proof of your item's conditions before they were packed and loaded.
- ⦿ Moving day really starts the evening before, with a good night's sleep.
- ⦿ If possible taking time off from work will be a big advantage so you can focus your attention on the task at hand.
- ⦿ Arrange for your children and pets to be looked after on moving day.
- ⦿ Be on hand when the movers arrive. If you can't be present during the move then you will have to designate a trusted person to be there making decisions for you. Be sure your representative is fully briefed and the movers are aware that this person has authority. They may be asked to sign documents.
- ⦿ Your moving team will arrive uniformed and led by a team leader (foreman). It is advisable for you to escort the foreman around your property so that he/she can plan the operation.
- ⦿ If you would prefer certain rooms to be packed first, let the team leader know so he/she can advise the crew accordingly.
- ⦿ Show the foreman exactly which goods are to be packed, pointing out items of particular concern.
- ⦿ Relax and watch our professional staff take over.
- ⦿ Our foreman will prepare a list of each packed item (e.g. 'carton of china' not a list of every item in the carton). This inventory will be signed by the team leader and you as a receipt for the effects being shipped.
- ⦿ Make a final inspection before the movers depart to make sure that nothing has been missed. Check the mover's inventory and make sure you agree with any notations.
- ⦿ If possible you should leave your phone connected throughout moving day. (You should have your new phone company activate the line the day before you arrive).

- 🌀 Record all utility meter readings (gas, electricity, and water).
- 🌀 Before leaving check that all windows are secure and water, gas and electricity supplies are switched off.
- 🌀 Turn over keys, garage door remote control devices and alarm codes to the new owner or real estate agent.
- 🌀 Provide new owners with all warranties and manuals for the appliances that you are leaving behind.

For more information, contact your relocation specialist
or download our ACR Guides from www.acrmobility.com

What to Expect – Allowance Guide

What to Expect – Moving Checklist

What to Expect – Moving Day

What to Expect – Delivery Day

What to Expect – Frequently Asked Questions